

	QUALITY MANUAL	Ref. LI-04
	Quality Policy	Date: 23/02/16
		Revision: 0
		Sheet 4 of 9

As administrators of QUIFER ACTUATORS SL. and assuming the maximum authority and responsibility in the company, we hereby declare:

The purpose of QUIFER ACTUATORS SL. is to design, manufacture and market Pneumatic, hydraulic actuators and Geraboxes that meet the specifications and needs of our customers and the objectives and interests of the company.

As a key part of this objectives achievement, the management of QUIFER ACTUATORS SL. has carried out the implementation of this quality management system which defines and reflects the organization of all parts and departments that affect the quality of our products and undertakes to carry out its maintenance. To do so, the management undertakes to place all the necessary means, from technical, to administrative and to human resources for the achievement of objectives.

The objective of our Quality Policy is to create an organizational method based in risks that would meet the needs of our customers at a competitive cost. The guidelines to follow are:

- To implement all existing laws, with particular emphasis on those related to the safety and health hazards, industrial waste, environmental protection and personal data protection.
- To train, engage and empower all employees in achieving the quality policy and business objectives.
- To develop a quality system that meets the requirements of the UNE-EN-ISO 9001:2015 and to adopt a commitment to continuous improvement.
- To commit to continuous improvement of the Quality System.
- To define and extend the quality policy to all employees.
- To use the best means to know and update the needs and specifications of our customers as a basis for establishing good service requirements and ensure the satisfaction of these needs and specifications.
- To get innovative technologies when their economic or strategic profitability has been proven and allowed by the available resources.
- To approve periodic and measurable quality objectives and allocate responsibilities for the objectives monitoring and achievement during the Management Review.
- To implement the necessary measures to detect the defects or non conformities before they appear.
- To ensure that all non conformities are reviewed and that all the corrective and/or preventive actions, if necessary, have been implemented.

All of these mean a total commitment for the company, in order to achieve the implementation of the guidelines set in this Quality System.

The Quality System is made based on international standard:

UNE-EN-ISO-9001: 2015

The evaluation of the quality system effectiveness based on approach to risks will be carried out with periodic reviews and monitoring of measurable objectives which are being set periodically and are consistent with the quality policy.

Approved by:



Fermín Cantenys Soler
(Administrador)



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